GOVERNMENT OF GOA

DIRECTORATE OF FIRE & EMERGENCY SERVICES St. Inez, Panaji-Goa.

A BRIEF OVERVIEW OF SAFE GOA 24x7 EMERGENCY MONITORING SYSTEM

Goa

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"WE SERVE TO SAVE"

FIREMEN'S PRAYER

When I am called to duty oh God wherever flames may rage Give me strength to save some lives whatever be its age Help me embrace a little child before it is too late so save an older person from the horror of that fate enable me to be alert and hear that weakest shout quickly and efficiently to put the fire out I want to feel my calling and to give the best in me To guard my every neighbour and protect his property And if according to my fate I am to loose my life Please bless with your protecting hands My children and my wife

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SCOPE

A key issue for Fire & Emergency Services both at the national and international level is to become more proactive rather than reactive. This translates to a greater focus on preventive activities rather than dealing with incidents after they have occurred.

In order to get the best possible value from growing investments in the Fire & Emergency Services, and to be well prepared for the new safety challenges that the community could face, technology change and up-gradation is essential. Early fire detection and its corresponding safety systems' monitoring are crucial to the overall safety of the facility and its assets.

Goa State Fire & Emergency Services has conceived and developed the state-of-the-art 24x7 Direct Alarm System that uses M2M technology to monitor fire alarm and fire fighting systems in real time for immediate dispatch during an emergency.

As a first step, a Prototype of the proposed Emergency Monitoring System have been designed and successfully tested.

AIM

To provide an Effective Response plan by Monitoring & Preventing Fire, to Reduce & Minimise Loss of Life & Loss of Physical Assets thereby aiming at Making Goa the Safer State in India. This project is developed as an initiative for incorporating Internet of Things (IOT) platform utilising Technological Advancements integrating IT application & Digitization.

OBJECTIVES OF SAFE GOA 24 X 7 EMS

- All Facilities (Industries, Hospitality, Hospitals, Banks, High Rise Buildings, etc. having independent Fire Protection Systems will Connect with Safe Goa 24x7 Emergency Monitoring System (EMS).
- Monitor the Health of the Fire Protection System (Fire, Detection, Alarm & Fire Fighting System) in real time and facilitate immediate dispatch of resources.
- Ensure all Facilities in Goa have a functional Fire Protection System on 24x7 Basis and not just when seeking NOC at Initial or Renewal stage.
- Optimize use of Manpower needed for periodical Fire Safety Audit.
- Minimize loss due to Business/Activity disruption due to Fire incident through Automated Compliance Monitoring System.
- Integration of Global Positioning System(GPS) with the Emergency Monitoring System (EMS) to facilitate optimum utilization of fleet of Fire Figthing Appliances (FFA).

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SYSTEM OVERVIEW

The Electronic Hardware (Black Box) is installed in a building and links with the Fire Force Headquarter Control Room and Local Fire Station Watch Room of the Goa State Fire & Emergency Services. Using remote-communication technologies such as GPRS, the system monitors the building in real time, 24x7 and continually exchanges data and information regarding the operational status (Normal, Fault & Alert) of the Fire Protection Measures installed in the premises.

In the event of any fire incident a critical alarm signal is relayed from the Black Box to the Headquarter Control Room and Local Fire Station Watch Room automatically. The system also sends signal if any of the Active Fire Protection Measures is out of order. A Display Unit installed in the Headquarters Control Room and Local Fire Station Control Room are coupled with individual operating workstations which displays the Building location, Identified Problem, important contact details and the nearest Fire Station.

In addition, when the Local Fire Station acknowledges the Alarm Signal in the GUI (Graphical User Interface) the Headquarters Control Room, the Zonal Control Room can also monitor the dispatch of Fire Appliance through the GPS connectivity. The Operator manning the Control Room will respond appropriately by dispatching the Fire Fighting Appliances & Equipments.

Services Monitored on Safe Goa 24x7 EMS (Active Fire Protection Measure)



SYSTEM ARCHITECTURE



A. System is Installed at Industry/High-rise Building: The Electronic Hardware (Black Box) has to installed near the Fire Alarm Control Panel of the High-Rise Building /Industry. The Industry/Building owner should provide Single Interface panel to provide separate volt free contact.

Black Box at Industry/Building: Below are the requirements to be fulfilled by Industry/Building Owner;

- 230VAC UPS power supply: Industry/Building owner shall provide 230VAC UPS power supply to black box.
- Space for Panel Installation: A minimum indoor space of 800mm X 800mm X500mm on wall shall be provided by Industry/Building owner.
- > **VOLTAGE FREE CONTACT (VFC) to the black box for connectivity:** Cabling from all VOLTAGE FREE CONTACT(VFC) (Normally Closed) to black box shall be completed by Industry/Building owner.
- **B. General Packet Radio Service (GPRS) modems connectivity:** GPRS modems with M2M sim cards are installed at the site to be monitored. This GPRS modem is connected with the Black Box at line of sight level.

GPRS modem is also installed at Central Location that is Goa State Fire and Emergency Services Headquarters Control Room and local fire station Control Room.

C. Centralized Software: Central GPRS modem is connected with centralized monitoring software over TCP/IP (Transmission Control Protocol/ Internet Protocol). Centralized software monitors all sites with customized GUI (Graphical User Interface) application. This system is web based.

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GUI DASHBOARD SHOWING ALL INFORMATION



- 1. Active Fire Detection Calls
- 2. Status of Zone Wise Fire Detection System
- 3. Geographic Demographics of Sites
- 4. Call Activity Monitoring
- 5. GIS Map view of Responders
- 6. Statistical Reporting

Application User interface displays various information on the video wall mount pertaining to Live Monitoring of Systems, History, Geographic Information Systems, Statistical Reporting (Alerts, Faults, Non compliance), Appliances on route, Traffic updates etc..

AUTOMATED VEHICLE TRACKING COUPLED WITH EMS SYSTEM



Global Positioning System (GPS) units will be installed in all the Fire Fighting Appliances which will be integrated with the Emergency Monitoring System (EMS)

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STAKE HOLDERS OF SAFE GOA 24x7 EMS



- When a Fire Alarm signal is triggered on the Fire Alarm Control Panel. Information regarding the same will be received on the Black Box Controller via the Voltage Free Contacts.
- Controller is connected to a wireless

radio modem having GPRS (General Packet Radio Service) connectivity. Signal triggered information will be passed via the internet using GPRS technology to the Servers at NIC.

- > Fire Department will able to monitor the systems at various facilities through web based application hosted at NIC servers via Goa Broad Band Network.
- > Fire Protection Measures installed in vulnerable occupancies play an important role in immediate response to fire incidents. However,



measures to be installed at each retain the retain occupancy and after the occupant undertakes to comply with these, Initial No Objection Certificate is issued. Final No Objection Certificate is given after compliance is verified. Many of the owners and/ or occupants of vulnerable occupancies fail to maintain the installed equipment and when a fire incident occurs, the critical equipment not working can seriously affect the work of the responding teams. Hence, it is proposed to integrate the Fire Protection Measures in every occupancy with the Local Fire Stations and the Control Room at the Directorate of Fire and Emergency Headquarters. This will enable the **Department Control Room to receive in real time the information pertaining to non-functioning of any installed Fire Protection equipments**

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